



Automated print output: Technical documentation at Festo



Festo SE & Co. KG is a group of companies in the industry of control and automation technology, headquartered in Esslingen, Germany.

Festo is a global leader in automation technology with a strong reputation for innovation in 176 countries. More than 250 branches, in addition to independent sales and production companies, and approximately 20,100 employees represent the company worldwide. In 2020, Festo achieved group-wide sales of €2.84 billion, investing roughly 8% annually in its research and development.

The Swabian family-owned company is also a frontrunner in industrial training and continuous education practices. With its Corporate Educational Responsibility (CER) program, Festo offers employees access to a high-tech educational environment that encourages life-long learning.

Opportunity

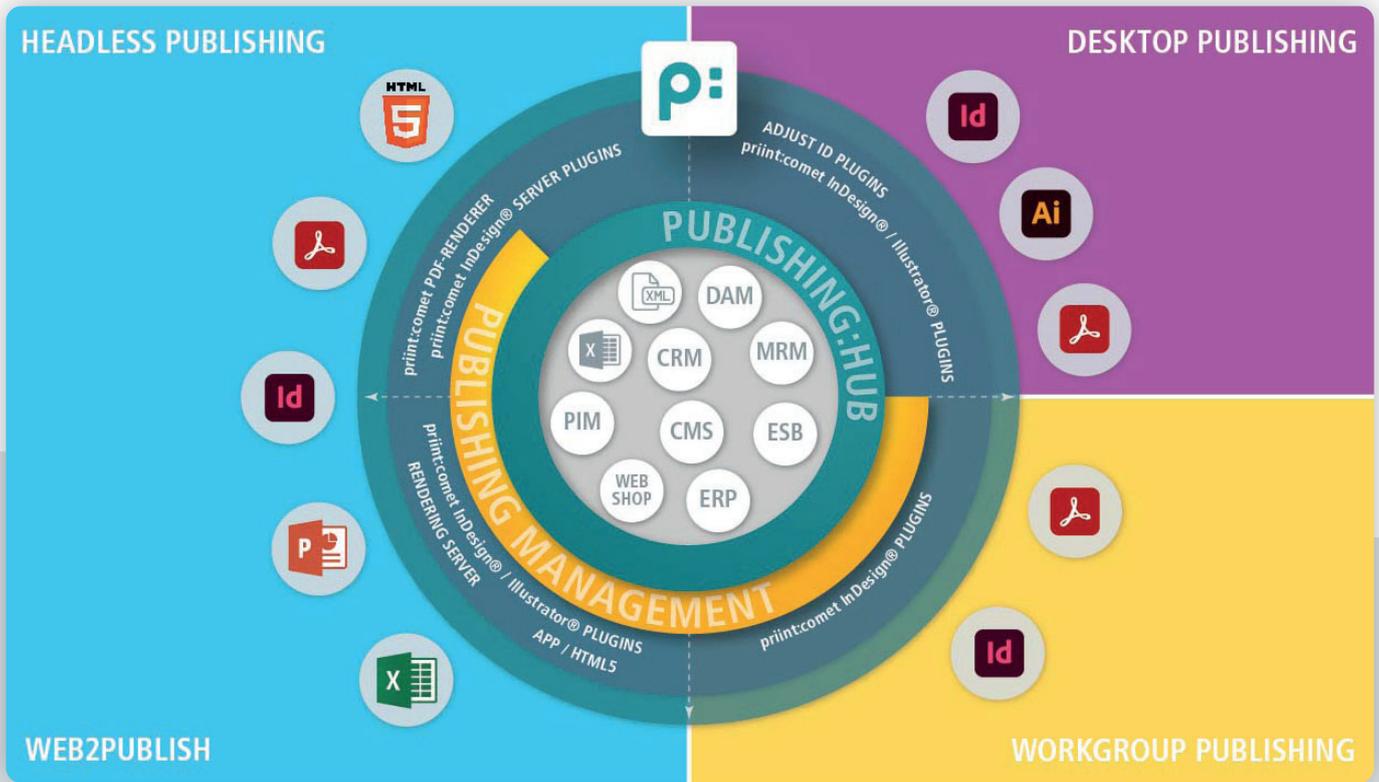
With approximately 600 different Festo series to account for, the growing complexity of the company's technical documentation required a well planned course of action. This complexity needed to be mapped in a Product Information Management system (PIM) and automatically output as a PDF or print product. Technical documentation had to be created for the market launch of each product, therefore, production was particularly time-sensitive.

Solution

The aggregation, standardization, maintenance, and distribution of data determined the requirements for the PIM system. Festo chose to proceed with Informatica MDM - Product 360. This automated, error-free, more efficient and time-saving method worked directly with the print:suite via Adobe® InDesign®.

Advantages

- ✓ **Central Data Management**
The PIM system becomes the central hub in the company for all product-related information.
- ✓ **Increased Efficiency**
An increased publication output can be achieved while reducing production time.
- ✓ **Internationalization**
Successful output of country-specific technical documentation, taking into account specific country requirements in approximately 15 languages, in addition to the Asian market.
- ✓ **Automated Creation**
Reliable processes and consistent product data form the basis for the automated creation of publications for a wide range of channels.



print:suite

The Solution for all marketing publication challenges

Now more than ever, print and other digital publications are vital to staying connected with customers, colleagues, prospects and audiences. That's why more than 500 satisfied customers and 100 solutions partners trust print:suite to modernize, automate and simplify their digital and print publishing processes.

print:suite plug-ins for Adobe® InDesign® and Illustrator® enable organizations to integrate the most diverse data sources (ERP, PIM, MDM, DAM, CRM, CMS Web-Shops or MRM systems), making their information usable for any type of publishing project.

The same data and flexibility that fuels digital communication can be seamlessly utilized in the digital and print publishing channels with one click, ensuring a consistent message and customer experience across all channels.

print:suite is modular and scalable, making successful and cost-effective print process automation possible for organizations of any size and connection to every stakeholder department within the organization effortless – enabling you to finally achieve a truly collaborative omnichannel communications program.

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More info?
Contact us!



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